

Robert Lamb

From: Robert Lamb [rlamb@videotron.ca]
Sent: December 10, 2007 4:52 AM
To: 'Neil_MacDonald@cbc.ca'
Cc: Sylvie and Serge Bergeron (sylvie@bergeron.ca)
Subject: Follow-up story: if an American citizen buys this car they can bring it into the country but not a Canadian!

Neil, just some further information for your story follow-up, I hope you have had time to read my earlier e-mail. Thanks again for your time.

I purchased a **2008 Honda Civic EXL in the USA on October 2th**. When I crossed the border on October 5th, it was public knowledge that the French listing of the admissible cars (RIV list) indicated **all Honda cars 1992-2008 were admissible!**

On Oct 26th, I discovered that the 2008 Honda was Inadmissible! (prior to then I was given the run around by the RIV & TC)

October 26- October 31st.. I was tossed around for several frustrating days by Transport Canada, the RIV, and several people at Transport Canada and Honda Canada... (Note I was finally told that since I was from Quebec, I had to deal with J.C. Pelletier) I sent him 3 e-mails and had several frustrating conversations with him.)

Finally the good folks at Transport Canada told me that I would be approved if I was able to obtain a compliance letter from Honda US.

On October 31st, I called Honda USA, in order to obtain a Safety Compliance letter indicating that the car I purchased on October 2, 2007 in the State of New York met all Canadian Safety standards. I was told by the agent, no problem, simply send us a copy of my drivers license and proof of my purchase and they would issue a letter! My reference number was N012007-10-3100780. I faxed all my information on October 31st at 8:14 P.M.

On Nov 1st, 2007, Lakesha Johnson of Honda U.S. called me in regards to my Fax She was the import/export warranty specialist at Honda U.S. She indicated to me that the agent had made a terrible mistake. , She indicated, that compliance letter could only be sent to an American citizen that purchased a Honda and was relocating to Canada. They were not authorized to sell to Canadians and somehow I had obtained a grey market car and the warranty would not be respected.

She also told me all their cars met Canadian Safety Standards and that they had sent all of this information to Transport Canada on October 22nd, 2007. **So I then concluded that if an American citizen buys this car they can bring it into the country but not a Canadian.**

Nov. 2, 2007, I was told by a fellow that was working close to the RIV, that on account of my persistent questions on the Standards, Honda Canada, Honda USA, Transport Canada and the RIV all got together on a conference call and decided outright that those units that were manufactured in Canada had an extra bit of shielding to ensure their immobilizers met the standard, while the American version did not. They would not or could not provide a kit to add this shielding.

When questioned about adding a 3rd party immobilizer that met standards on top of the "supposed" illegal Honda version – Honda America stated that it would no longer guarantee that the car met Canadian Safety Standards. All the 3rd party manufacturers that I have discussed this with told me that the additional immobilizer would not affect the safety or performance of the car.

This is very bizarre! Why now on November 2, do we have this story? Will it change again next week?

(and it did!!)

So this will work for an American citizen, but not for a Canadian!

November 3 to Dec 9th, a hell of a story! Check out www.carswithoutborders.com

Robert Lamb

" I followed all the Rules"

"Owner of a car without a Country"

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