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Cc: rlamb@videotron.ca; sylvie@bergeron.ca;

Subject: Importability of a Nissan Rogue

Re RIV case J26xxxxx

2008 Nissan Rogue SL AWD

VIN xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Amber xxxxxxxx and xxxxxxxxxxxx

Dear Ladies and Gentlemen,

I would like to tell you the story of my daughters experience in purchasing her first car which I agreed to finance.

My daughter found the perfect car she wanted. It was the 2008 Nissan Rogue. She was disappointed that the blue model did not come with the grey interior in Canada. It did come with the grey interior in the USA. She checked the RIV list and phoned Nissan and RIV and found out the car was admissible to Canada and the warranty would be honoured. She paid a deposit Oct 31/07 and after a few delays with the paper work she took delivery of the car in the US, went across the border (NOV.10) paid the duties and taxes and when she went to RIV found out the the car was now deemed inadmissible because it was built Sept 3/07.

As best as we could tell, it is the new CMVSS 114 regulation that sets new standards for immobilizers, that was the stumbling block. She has the intelligent key feature which is available in the Canadian models. This feature means that a computer chip just has to be close to the car and the car will unlock and start without a key. I phoned a dealer in the US and a dealer in Canada and found out the part numbers for the immobilizers. The part numbers were all the same except for one part maybe. No one at Nissan could tell me what the difference was between US and Canadian cars equiped with this immobilizer nor did they offer any way to make the car compliant with the new CMVSS 114 standards. No one knew if changing the one part that was different would make the car meet Canadian standards. My impression of the Rogue with the intelligent key from the US is that it is a very sophisticated and advanced immobilizer and I find it hard to believe it does not meet Canadian Standards and I don't believe for a minute that it could not be changed. Since the Rogue with the same intelligent key

is sold in Canada, it does not make sense that parts are not available to change a US model to meet CMVSS 114 standards. Nissan does not want Canadians to purchase their cars from the US. They are protecting their dealers in Canada. My daughter would probably have purchased the car in Canada if it was available in the grey interior. The bonus was she saved about \$4000 by purchasing it from the US, but now she has it in her driveway waiting for a decision from Transport Canada. The manufacturers are like a fox in the chicken coup and we are the chickens getting fooled. Thank goodness for the people at carswithoutborders representing the interest of victims like us. I hope this issue is resolved fairly and quickly. This issue is unfair and cruel to my daughter.

Unhappy Father

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